DEPARTMENT OF STATE REVENUE LETTER OF FINDINGS NUMBERS: 06-0517, 06-0518, 06-0519, 06-0520, 06-0521, & 07-0199 Utility Receipts Tax For Tax Years 2003-05

NOTICE:

Under IC § 4-22-7-7, this document is required to be published in the Indiana Register and is effective on its date of publication. It shall remain in effect until the date it is superseded or deleted by the publication of a new document in the Indiana Register. The publication of this document will provide the general public with information about the Department's official position concerning a specific issue.

ISSUE

I. <u>Utility Receipts Tax</u>—Imposition.

Authority: IC § 6-2.3-1-4; IC § 6-2.3-1-6; IC § 6-2.3-1-13; IC § 6-2.3-2-1;

IC § 6-2.3-3-2; IC § 6-2.3-3-4; IC § 6-2.3-3-10; Telecommunications Act of 1996, 47 U.S.C. § 151 et seq. (2007); Internet Tax Freedom Act § 1100-06, 47 U.S.C. § 151 note (2007); 47 U.S.C. § 152 (2007); 47 U.S.C. § 158 (2007); 47 U.S.C. § 159 (2007); 47 C.F.R. § 61.3 (2005); 47 C.F.R. § 69.131 (2005); 47 C.F.R. § 69.158 (2005); Order, Cause No. 40785 (Ind. Util. Regulatory Comm'n June 30,

1998).

The taxpayers protest the imposition of Utility Receipts Tax on certain gross receipts.

STATEMENT OF FACTS

The six taxpayers are subsidiaries of the same parent company. Each taxpayer is a telecommunications company providing telephone services to Indiana customers. After an audit of each taxpayer, the Indiana Department of Revenue ("Department") assessed additional Utility Receipts Tax ("URT"), penalties, and interest for the tax years 2003, 2004, and 2005 for each taxpayer. Each taxpayer protested its assessment. Also, each taxpayer filed an amended return with the Department requesting a URT refund and received an order denying its refund. Each taxpayer protested its order denying the refund. The six taxpayers requested and received a joint administrative hearing, involving all the taxpayers, and this joint Letter of Findings results. Further facts will be supplied as required.

I. Utility Receipts Tax—Imposition.

DISCUSSION

The URT is imposed by IC § 6-2.3-2-1 as follows:

An income tax, known as the utility receipts tax, is imposed upon the receipt of:

(1) the entire taxable gross receipts of a taxpayer that is a resident or a domiciliary of Indiana; . . .

"Gross receipts" for purposes of the Indiana's URT is defined at IC § 6-2.3-1-4 as follows:

"Gross receipts" refers to anything of value, including cash or other tangible or intangible property that a taxpayer receives in consideration for the retail sale of utility services for consumption before deducting any costs incurred in providing the utility services.

In summary, the URT is an income tax imposed on the receipts received for providing utility services for consumption. The utility services subject to tax include telecommunication services.

A. Voice Mail Revenue.

The taxpayers protest the imposition of URT on receipts derived from voice mail revenue. The Department found that the taxpayers had not distinguished whether these receipts were for voice mail services or for the transmission of voice mail messages, which are taxable under IC § 6-2.3-1-13.

IC § 6-2.3-1-13, in relevant part, provides:

"Telecommunication services" means the transmission of messages or information by or using wire, cable, fiber optics, laser, microwave, radio, satellite, or similar facilities. The term does not include any of the following:

(1) Value added services in which computer processing applications are used to act on the form, content, code, or protocol of the information for purposes other than transmission. (Emphasis Added).

Accordingly, voice mail charges that are for the transmission of voice mail messages would be a telecommunications service and voice mail charges that are for the voice mail service itself would not be a telecommunications service subject to URT.

The taxpayers have provided sufficient information to establish that the receipts for voice mail revenue were for the voice mail services and were not for the transmission of the voice mail messages.

Therefore, the taxpayers' protest is sustained.

B. Directory Assistance Revenue.

The taxpayers protest the imposition of URT on receipts derived from directory assistance revenue. The Department found that the taxpayers had not distinguished whether these receipts

were for directory assistance services or for the transmission of the directory assistance information.

The taxpayers have provided sufficient information to establish that the receipts in the directory assistance revenue accounts were not for the transmission of the directory assistance information and were for directory assistance services.

Therefore, the taxpayers' protest is sustained.

C. End User Revenue.

The taxpayers protest the imposition of URT on receipts received from "end user revenue charges." The taxpayers assert that since these charges were collected from the customers in a separately stated line item charge and were approved by the Federal Communications Commission ("FCC") or Indiana Utility Regulation Commission ("IURC"), the receipts are excluded from URT under IC § 6-2.3-3-4.

IC § 6-2.3-3-4 provides, as follows:

- (b) Gross receipts do not include collections by a taxpayer of a tax, fee, or surcharge that is:
 - (1) approved by the Federal Communications Commission or the utility regulatory commission; and
 - (2) stated separately as an addition to the price of telecommunications services sold at retail.

In other words, receipts that result from the collection of a "tax, fee, or surcharge" that was approved by the FCC or the IURC and that is stated as a separate line item on the customers' bill are exempt from the URT.

The taxpayers' end user revenue charges are not receipts from the collection of a "tax, fee or surcharge" that was approved by the FCC. The end user revenue charges are not "fees" because the FCC has not included them in either of the listed schedules of fees. *See* Telecommunications Act of 1996, 47 U.S.C. § 158-59 (2007). The end user revenue charges are not "taxes" charged to customers by the Federal or State government. The end user revenue charges are not "surcharges." The FCC and IURC both explicitly approved the "end user charges" as "charges." *See* 47 C.F.R. § 61.3(j) (2005) (adopting the common line end user access charge as a "charge"); 47 C.F.R. §§ 69.131, 158 (2005) (adopting the universal service end user charge as a "charge"); and Order, Cause No. 40785 slip op. at 17 (Ind. Util. Regulatory Comm'n June 30, 1998) (adopting the intrastate access charge as a "charge"). The FCC defines a "charge" as "the price for service." 47 C.F.R. § 61.3(j) (2005).

Accordingly, the end user revenue charges are nothing more than "charges" the customer pays for telecommunications services. Therefore, since the end user revenues do not result from the

collection of a tax, fee, or surcharge that was approved by the FCC or IURC, the receipts do not fall under the exclusion and are subject to the URT.

Therefore, the taxpayers' protest is respectfully denied.

D. Distributions from Federal and State Tariff and Revenue Pooling Systems.

The taxpayers protest the imposition of URT on receipts it receives from the federal and state tariff and revenue pooling systems. The Department found that the receipts that the taxpayers received from the Universal Service Fund ("USF") and Indiana's Traditional DEM Weighing Fund ("TDWF") are subject to the URT. The taxpayers assert that since these revenues are derived from the USF and TDWF, the revenues are not retail revenues. Additionally, the taxpayers argue if these distributions are subject to the URT it would result in double taxation.

1. Receipts from the Pools.

As stated previously, the URT is an income tax imposed on the receipts received for providing utility services for consumption. Further, "receives," as defined for the purposes of the Indiana's URT, includes "the payment of a taxpayer's expenses, debts, or other obligations by a third party for the taxpayer's direct benefit." IC § 6-2.3-1-6(2).

Accordingly, when a taxpayer provides utility services and directly benefits from payments it receives for its expenses, debts, or obligations, then that taxpayer obtains gross receipts that are subject to the URT.

Each taxpayer receives distributions from the TDWF and USF revenue pools to recover its expenses and obligations of providing retail utility services for consumption to high cost, typically rural, customers in Indiana. The Department found that since the USF and TDWF, which are third parties, pay something of value for the taxpayer's expenses and obligations from which the taxpayer receives a direct benefit, the receipts from the USF/TDWF are subject to the URT.

The taxpayers maintain that the distributions are received in a transaction that is separate and distinct from the retail sale and as such are not subject to the URT. However, but for the retail sale of the utility service to those customers, the taxpayers would not receive these distributions. Each taxpayer agrees to provide telecommunication services to customers who agree to pay for telecommunication services. Each taxpayer reports its revenue and cost information for providing telecommunications services to its customers to the USF and TDWF pools. The pooling systems make distributions based upon the information submitted. Each taxpayer receives the funds from the USF/TDWF pooling systems because the taxpayer provided telecommunication services—i.e., "the retail sale of the utility service for consumption"—to certain high cost customers. If the taxpayers had not provided the telecommunication services to these customers, then the USF and TDWF pools would not make a distribution to the taxpayers.

Therefore, the receipts that the taxpayers receive from the TDWF and USF are gross receipts subject to the URT.

2. Double Taxation: USF Tariff and Revenue Pooling System.

The taxpayers maintain that imposing the URT on the gross receipts from the USF would subject the receipts to double taxation. Double taxation means that the same receipts are subjected to the same tax twice--once on receipt from the customers and once again on receipt by the taxpayers. Since every telecommunications carrier that provides interstate telecommunications could contribute to the USF system, then telecommunication companies located across the United States contribute to the pools. As a result, the likelihood of the taxpayers receiving revenues contributed by Indiana taxpayers who were subject to the URT is impossible to determine with any accuracy.

Moreover, IC § 6-2.3-3-2 provides:

Notwithstanding any other provision of this article receipts that would otherwise not be taxable under this article are taxable receipts under this article to the extent that the amount of the nontaxable receipts are not separated from the taxable receipts on the records or returns of the taxpayer.

Accordingly, even if the taxpayers could somehow devise a formula to identify the small amount of receipts that were actually subjected to double taxation, the taxpayers have not kept these amounts separate in their records or on the returns. Thus, pursuant to IC § 6-2.3-3-2, the receipts, even if proved nontaxable, are taxable receipts at this point.

Furthermore, the USF requires companies to report their monthly total revenues as well as expenses involved in providing telecommunications services to customers. The USF bases the companies' contributions to and distributions from the pool on the total revenues and expenses reported. The USF equation includes a line in the expenses for taxes. When this fact is taken in consideration with the fact that the FCC included a state tax savings provision in the Telecommunications Act of 1996 § 601(c)(2), 47 U.S.C. § 152 note (2007) (Applicability of Consent Decrees and Other Law), it can be assumed that the FCC already gave this matter consideration and found the State could fairly tax these receipts.

Therefore, the receipts that the taxpayers received from the USF were not subjected to double taxation and are subject to the URT.

3. Double Taxation: TDWF Tariff and Revenue Pooling System.

The taxpayers maintain that imposing the URT on the gross receipts from the TDWF would subject the receipts to double taxation. Double taxation means that the same receipts are subjected to the same tax twice--once on receipt from the customers and once again upon distribution and receipt by the taxpayers.

The receipts that the taxpayers received from the TDWF are distributed from a pool that contains funds that all have already been subject to the URT when they were collected from the end users. However, the TDWF requires companies to report their total revenues as well as expenses involved in providing telecommunications services to customers. The TDWF bases the companies' contributions to and distributions from the pool on the total revenues and expenses reported. Since the TDWF equation includes a line in the expenses for taxes, it can be concluded that the IURC already gave this matter consideration and found the State could fairly tax these receipts.

Nonetheless, subjecting one hundred percent of the revenues to the URT once on collection from the customers before contribution to the pools and one hundred percent of the distributions from that pool to the URT a second time upon distribution would subject the receipts to the URT twice. Therefore, gross receipts for URT purposes will only include the greater of the end user revenues collected for the TDWF (as discussed in subpart C above) or the distributions received from the TDWF revenue pool (as discussed in this subpart).

Therefore, the taxpayers' protest is sustained in part and denied in part.

E. DSL Service Revenue.

The taxpayers protest the imposition of URT on receipts derived from DSL Service revenue. The taxpayers maintain that since the DSL Service revenue is received for the provision of internet access services, which have been deemed by FCC as information services, the receipts are not received for telecommunication services and are not subject to the URT. *See* Internet Tax Freedom Act § 1100-06, 47 U.S.C. § 151 note (2007) (Excluding DSL services from tax in a four year extension of the Internet Tax Moratorium).

The taxpayers have provided sufficient documentation to establish that the receipts are not received for the provision of a telecommunications service. Since the receipts are not received for the provision of a telecommunications service, the receipts are not subject to the URT.

Therefore, the taxpayers' protest is sustained.

F. "Inside Wire" Accounts.

The taxpayers protest the imposition of URT on receipts in the "Inside Wire" accounts that the taxpayers receive, in a flat monthly service charge, from customers to provide repairs and maintenance to the "inside wires" that are located entirely inside the customers' home or business buildings. The receipts in this account do not cover any charges for repairs and maintenance that must be preformed on wires or equipment that are used to deliver the service from the utility company to the customer's actual home or business buildings. Thus, the taxpayers assert that receipts in the "Inside Wire" accounts are not for the type of maintenance and repairs that are subject to the URT under IC § 6-2.3-3-10.

IC § 6-2.3-3-10 provides:

Gross receipts include receipts received for installation, maintenance, repair, equipment, or leasing services provided to a commercial or domestic consumer that are directly related to the **delivery of utility services** to the commercial or domestic consumer or the removal of equipment from a commercial or domestic consumer upon the termination of service. (**Emphasis added**).

Accordingly, taxable gross receipts would include receipts received for providing maintenance and repairs that directly pertain to the taxpayers' delivery of the utility service to the customer.

The taxpayers have provided sufficient documentation to establish that the receipts in the "Inside Wire" accounts do not "directly relate to the delivery of utility services." The receipts are for repairs and maintenance to the wires located completely within the customers' buildings. Therefore, if the taxpayers were receiving receipts from repairs and maintenance of wires that run from the taxpayers' place of business to the outside of the customers' buildings, then the taxpayers would be receiving receipts that are subject to the URT. Thus, the receipts in the "Inside Wire" accounts are not receipts that are subject to the URT.

Therefore, the taxpayers' protest is sustained.

G. "1 & 2 Phone" Accounts.

The taxpayers protest the imposition of URT on receipts in the "1 & 2 Phone" accounts that the taxpayers receive from sales of multi-line telephones. The taxpayers assert that receipts in the "1 & 2 Phone" accounts are not for the type of equipment that is subject to the URT under IC § 6-2.3-3-10.

As provided previously, for URT purposes taxable gross receipts include receipts received for providing equipment that directly relates to the taxpayers' delivery of the utility service. IC § 6-2.3-3-10.

The taxpayers have provided sufficient documentation to establish that its equipment sales of "1 & 2 phones" do not "directly relate to the delivery of utility services." Since the "1 & 2 phones" are not equipment that relates to the taxpayers' delivery of the service, the receipts received from the sale of such equipment are not subject to the URT.

Therefore, the taxpayers' protest is sustained.

H. "Bus System" Accounts.

The taxpayers protest the imposition of URT on receipts in the "Bus System" accounts that the taxpayers receive from sales of business office telephone equipment. The taxpayers assert that receipts in the "Bus System" accounts are not for the type of equipment that is subject to the URT under IC § 6-2.3-3-10.

As provided previously, for URT purposes taxable gross receipts include receipts received for providing equipment that directly relates to the taxpayers' delivery of the utility service. IC § 6-2.3-3-10.

The taxpayers have provided sufficient documentation to establish that its sales of the business systems equipment do not "directly relate to the delivery of utility services." Since the business systems are not equipment that relates to the taxpayers' delivery of the service, the receipts received from the sale of such equipment are not subject to the URT.

Therefore, the taxpayers' protest is sustained.

FINDING

In summary, the taxpayers' protest of subpart C is denied, the taxpayers' protest of subparts A, B, E, F, G, and H are sustained, and the taxpayers' protest of subpart D is sustained in part and denied in part.

AB/WL/DK—December 18, 2007